

AV CENTER webinar – 17. marts “Den hybride arbejdsplads”



Microsoft Teams

Dine værter

Claus Thomas og Kenneth Weber Andersen

Agenda:

- Præsentation af AV CENTER og vores gæst Kenneth Weber Andersen @VENZO
- Den hybride arbejdsplads
- Empower dine medarbejdere
- Den moderne hjemmearbejdsplads
- Mødelokaler til hybridt samarbejde
- Opsummering, konklusioner og Q&A



Salg



Installation



Service



Undervisning



Udlejning



Cinema



Markedsledende



+25 års erfaring



180+ medarbejdere



AALBORG



AARHUS



KOLDING



ODENSE



KØBENHAVN

VENZO har rådgivet kunder i mere end et årti

14

VENZO blev etableret i 2007 og
derfor 14 år på bagen

160+

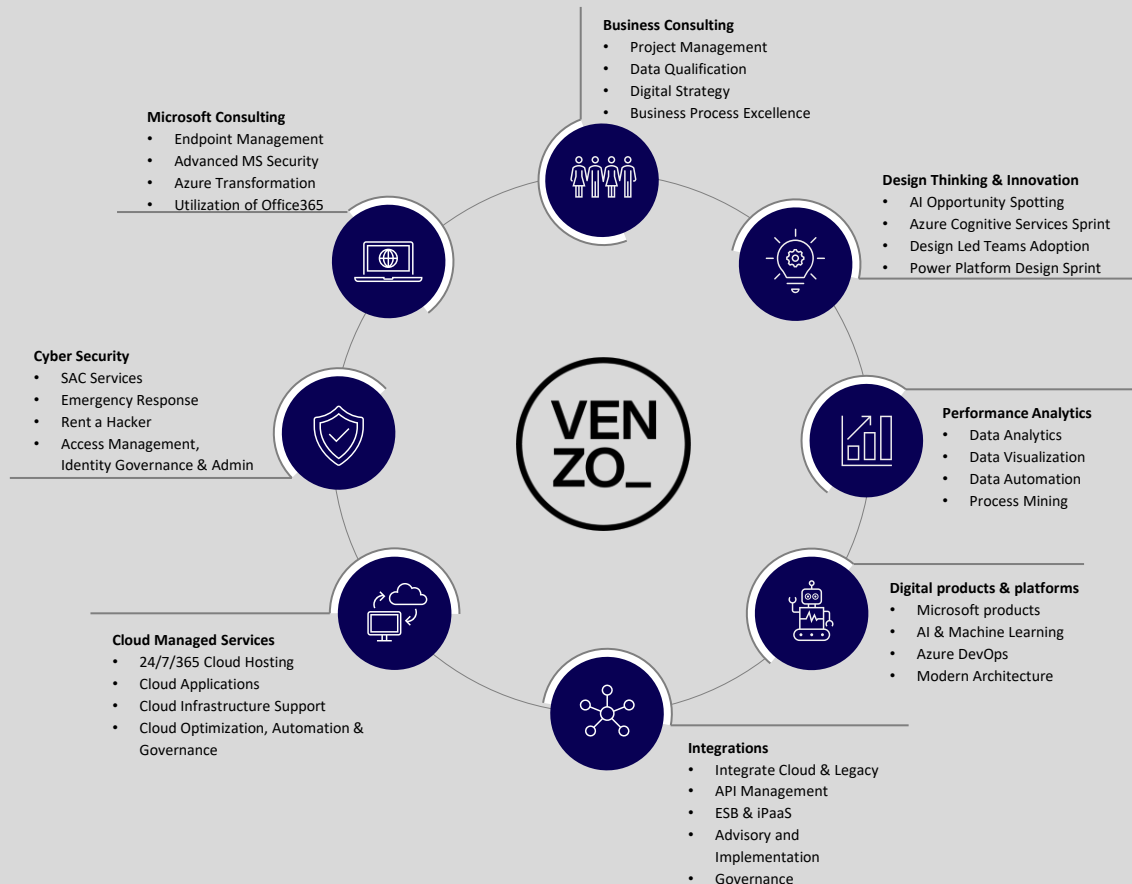
Fuldtidsansatte
Pr. 1.2.2021

2

Kontorer i Aarhus &
København

100+

Kunder på tværs af den
private og offentlige sektor



Den hybride arbejdsplads



Et tilbageblik på møder før Covid-19



Størstedelen af møder blev afholdt på kontoret



Vi arbejdede fra kontoret i open office landskaber



Løbe fra mødelokale til mødelokale



Transporttid til/fra arbejde



Tekniske problemer mødeudstyr



Højere udgifter til fysiske møder



Mindre mødefleksibilitet

Et udfordrende skift til virtuelle møder



Data sikkerhed



Samarbejde



Lyd/billede kvalitet



Konstant i møder



Forstyrrelser



Forsinkelser



Work/life balance

Hvad vinder vi også på flere virtuelle møder?

Globale Tendenser



Fleksibilitet

Fx til afhentning af børn



Digitalisering

Et ekstra 'tvungent skub'



Mindre transporttid

Frem og tilbage til kontoret



Mere familietid

I frokost- og kaffepauser



Effektiv fokustid

Færre afbrydelser og kontorstøj

Microsoft Research



69%

Klæde sig
mere casual



36%

Mere sig
selv på
arbejde



49%

Have et
personligt kontor



28%

Arbejde ved
siden af sin
hund



47%

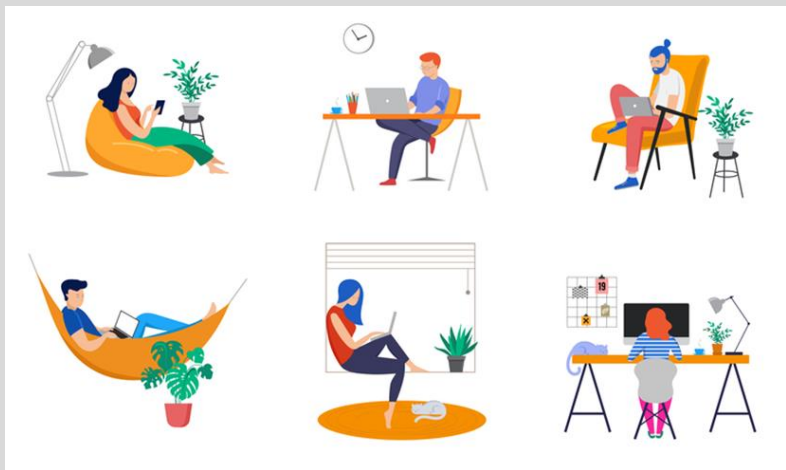
Mere tid til
hobbyer



26%

Mere tid med
sine børn

Hvad bliver "the new normal"?



88% Af ledere forventer en mere hybrid arbejdskultur på længere sigt

65% Af arbejdsstyrken vil arbejde remote mindst en dag om ugen.

31% Af medarbejderes tid ønskes brugt væk fra det almindelige kontor

Empower dine medarbejdere



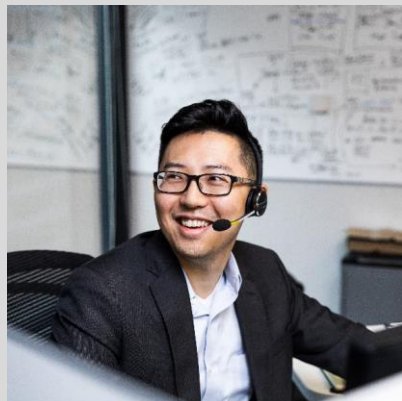
Møder i Microsoft Teams



Online møder



Live events



Konference events



Teams udstyr



Samme oplevelse, overalt

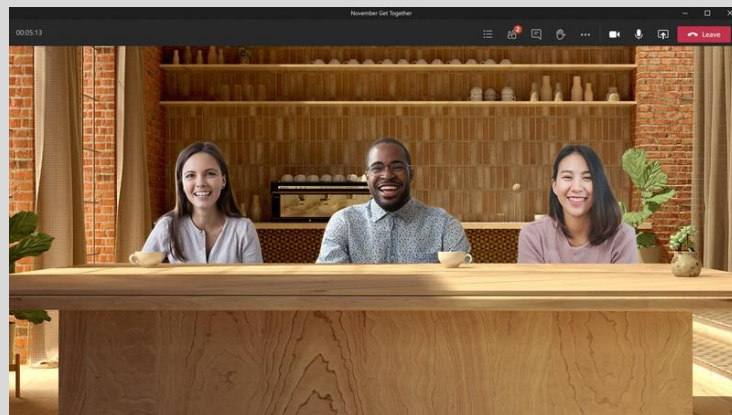
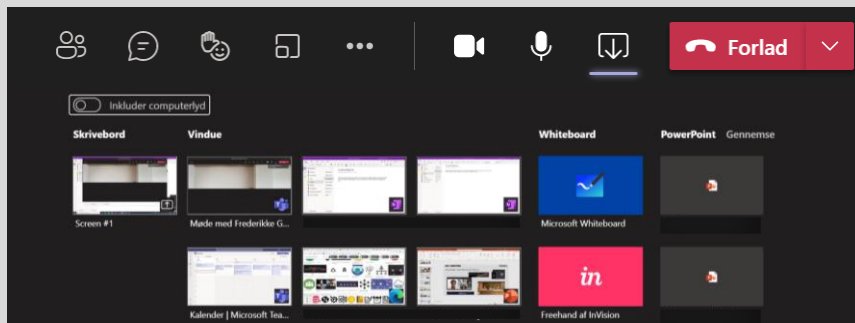
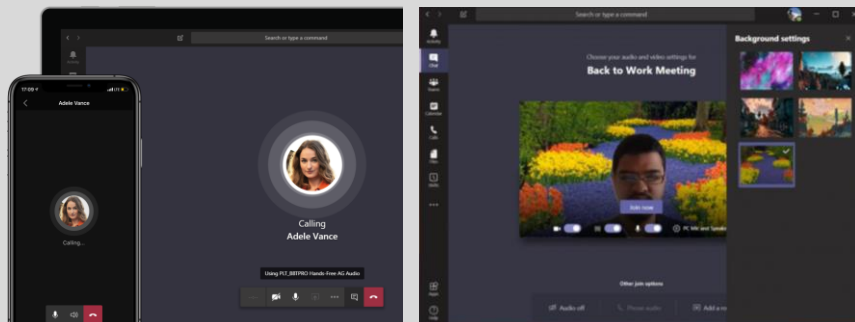


Intelligent og inkluderende



Nem og sikker at benytte

Fremtiden med Microsoft Teams

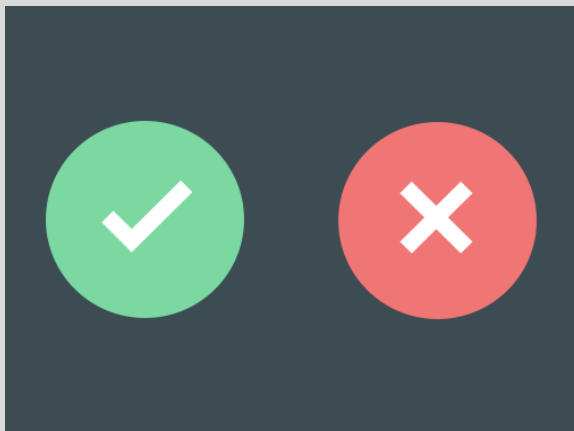


Empower dine medarbejdere med brugeradoption

Vi skal alle lære at arbejde i en hybrid verden. Selv det bedste udstyr er aldrig bedre end medarbejderen der anvender det.



Udnyt alle de smarte features,
der muliggøres med Teams



Visuelle og praktiske guides
til den hybride arbejdsplads



Imødekom digitaliseringen
med proaktiv brugeradoption

Den moderne hjemme- arbejdsplads



Din fysiske arbejdsplads

Sæt tid af til at opsætte en arbejdsplads der er sikker, komfortabel, og hvor du kan arbejde effektivt.



Et roligt og sikkert rum



Minimér forstyrrelser



Opbevaring af udstyr og materialer

Klar, parat – video!

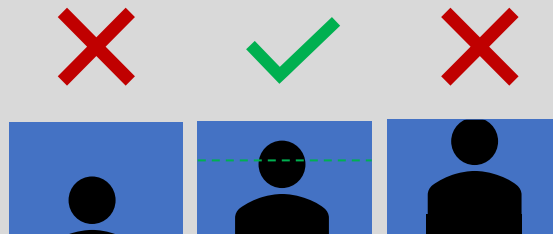
At benytte webcam kan hjælpe dig med at connecte med dine kollegaere og kunder, når I ikke er fysisk tilstede sammen.



Video tilsluttet (når muligt)



Tjek dine omgivelser



Kamera indramning

Personlige enheder til Teams

Poly Sync 20+



Plantronics Focus UC



Plantronics 6200 UC



Bose 700 UC



Poly Studio P15



Logitech Brio



Poly Studio P21



Lenovo Thinksmart View



Mødelokaler til hybridt samarbejde



Delte enheder til Teams Rooms

Lenovo



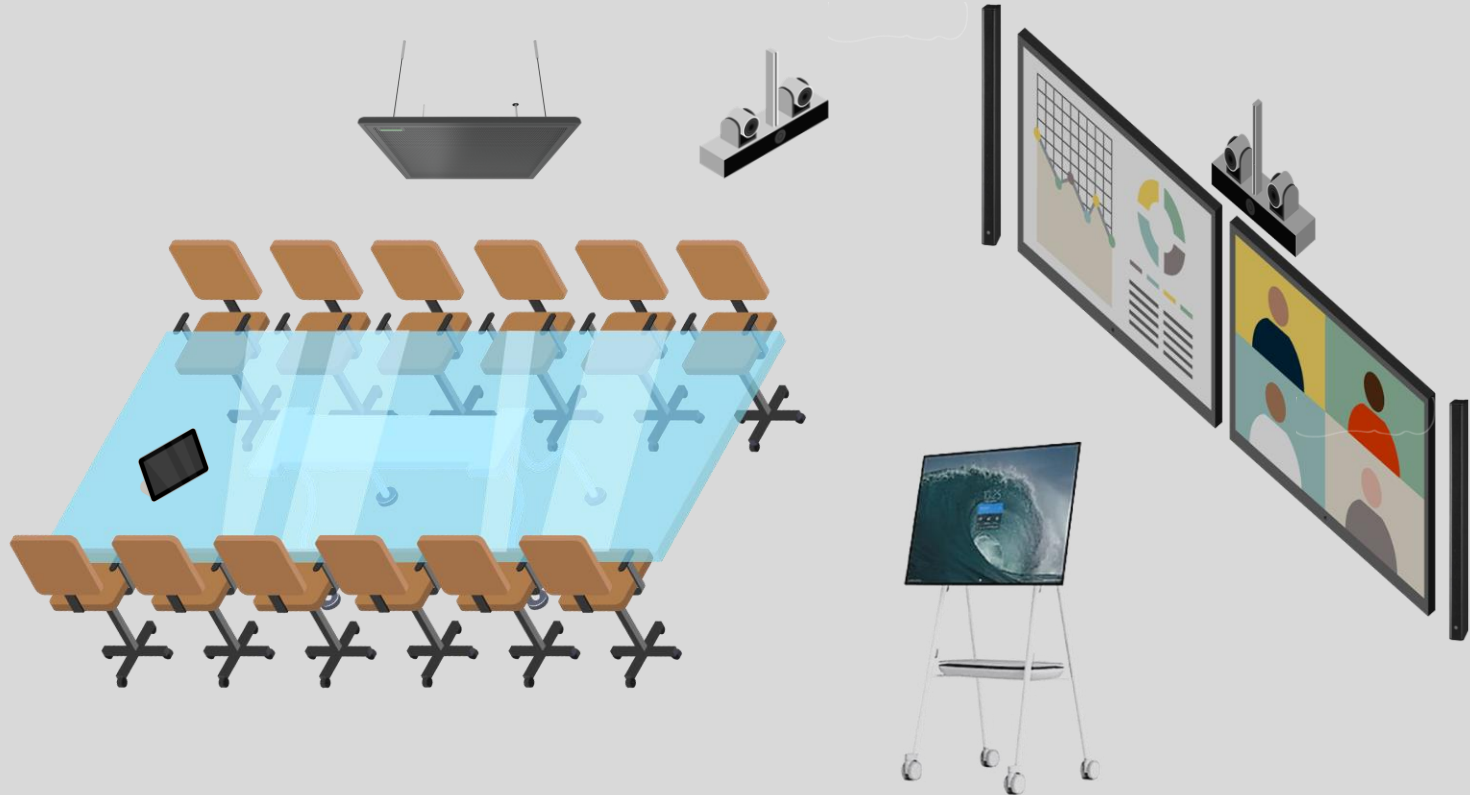
logitech



poly



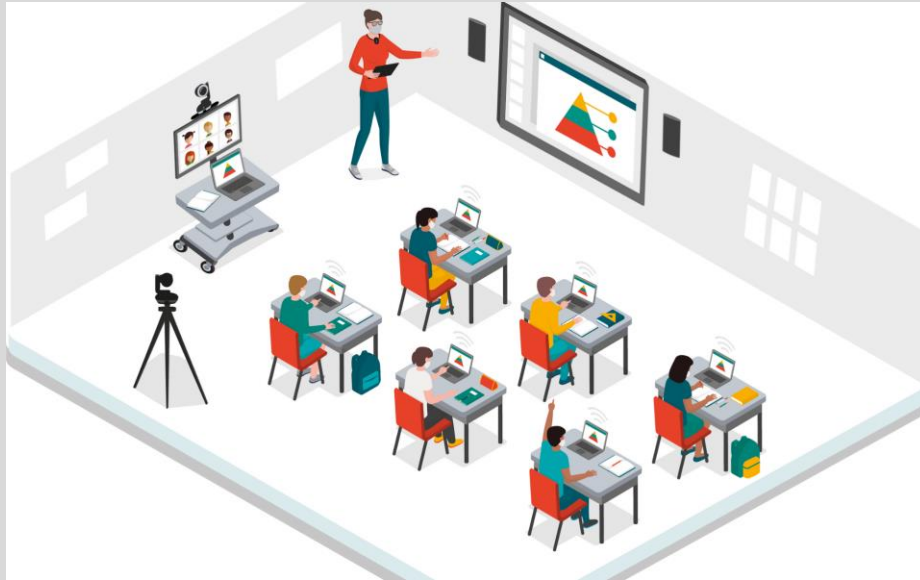
Custom Teams Rooms og Surface Hub



Spørgsmål og svar



Vores næste webinar hedder:
“Hybrid undervisning”



zoom



Tak for at I kiggede med

Besøg avcenter.dk/webinar for optagelser

Kontakt din AV CENTER rådgiver og hør nærmere om,
hvordan vi kan hjælpe dig!

Vi hjælper jer sikkert i mål

Alle de viste produkter og løsninger forhandles af AV CENTER

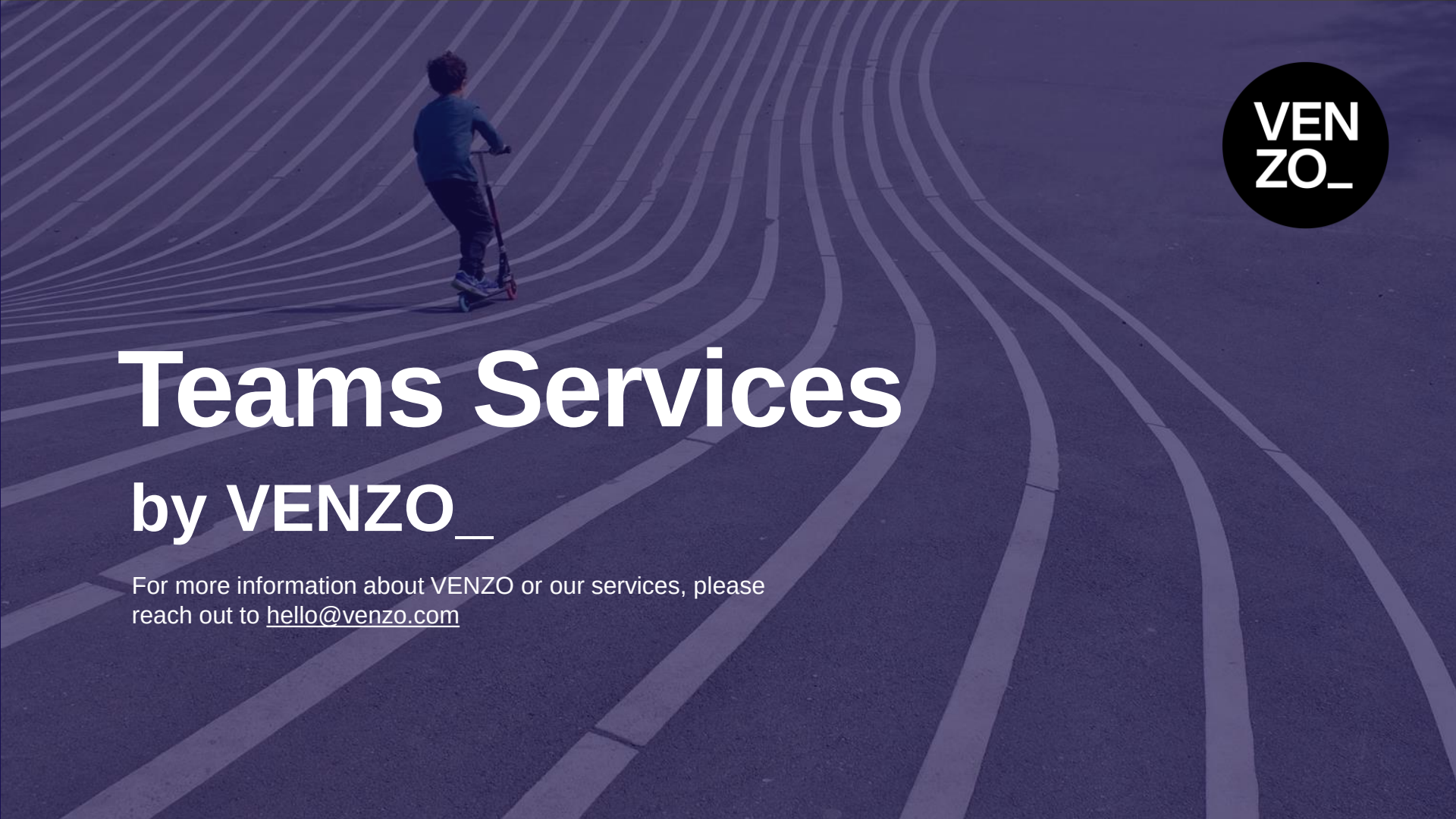
Vores rådgivere er klar til at hjælpe jer, med at designe den rigtige løsning

Certificerede Teams produkter kan findes på aka.ms/teamsdevices

AV CENTER tilbyder en unik tryghedsgaranti ifm. Køb af nyt videokonference udstyr

Vores erfaring - din tryghed

Appendix

A child is riding a scooter on a track with curved white lines. The child is wearing a blue shirt and dark pants. The track is made of asphalt and the lines are painted white. The background is a solid dark blue color.

VEN
ZO_

Teams Services

by VENZO_

For more information about VENZO or our services, please reach out to hello@venzo.com

Teams Adoption by VENZO_

Microsoft Teams is the ideal enterprise tool for teamwork and collaboration. VENZO's approach to Teams Adoption is designed to help your organization take full advantage of the benefits and possibilities in Teams. With data-driven OCM, training, and optimization based on our unique Analytics Dashboard, we can help you tailor Teams to your specific success criteria.



01

Envision

VENZO uses Analytics Insights from the very beginning, to help define and quantify ambitious, but realistic, business success criteria.

For example:

- Teams Meeting Option added on most or all meetings
- Reduction in internal e-mails by 50%
- Increase usage of OneDrive and SharePoint Online
- Carbon reduction and sustainability

02

Implement

A secure, and well thought out technical implementation is the foundation of any Teams adoption success. VENZO makes sure that the technical solution supports your business culture, success criteria, as well as security and compliance requirements.

03

Onboard

Understanding and using Teams is not difficult. The complicated part is getting governance right, and teaching users how to take full advantage of the many features and possibilities in the Teams solution by essentially changing their behavior.

VENZO uses a business-aligned roll-out plan, and uses an agile, data-based approach to training and communication to drive adoption.

04

Drive Value

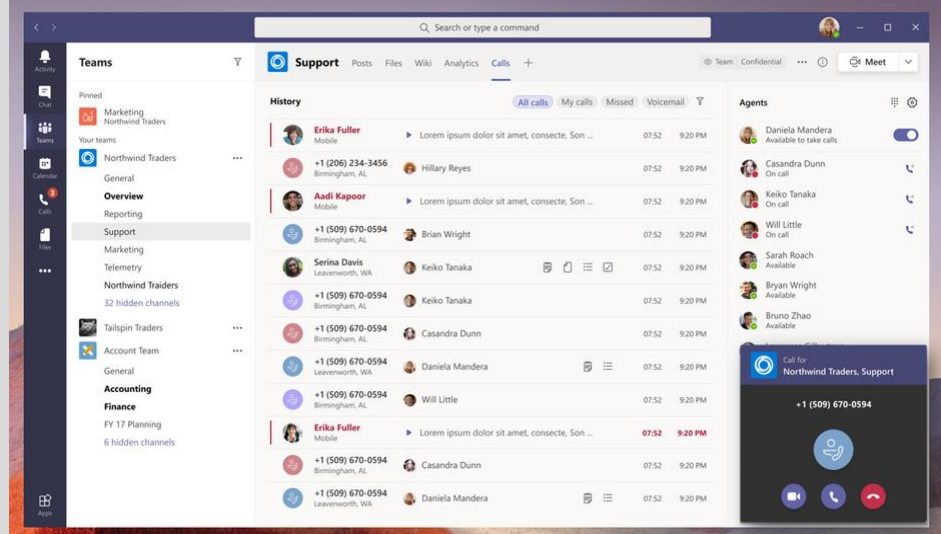
We can also help define Business Process Automation options on your new Teams platform. In order to build and test PowerApps, and the Power Platform, to automate business processes, we use design sprints.

In a single design sprint, we take a deep dive into one of your concrete challenges to build and test 1 or 2 prototypes in just four to five days.



Teams Calling by VENZO

Our approach empowers your organization to successfully adopt Microsoft's secure, reliable and function rich Teams Calling solutions with a tried and tested roll-out plan, best-in-class training, and 3rd party contact center integrations.



01

Make online voice calls

With Microsoft Teams you can call, chat, meet, share files and work together virtually, on any device, with the same app.

Our specialists can help you understand your needs and opportunities and guide you to the best subscription solution and feature usage. VENZO can help you all the way. From transferring from your legacy phone solution, integrating with TELCO or Teams Calling Plans, to operating and monitoring your final solution.

02

Access best-in-class trainers

VENZO has implemented Teams Calling in many different organisations, and the solutions have resulted in both increased efficiency and communication.

Through training workshops with our specialists, our clients have experienced quicker and higher adoption rates. Our adoption and roll out plans have resulted in a smooth transfer to virtual collaboration and ensured a complete utilization of all the features that Teams offers.

03

Integrate with 3rd parties

We have experience in combining Teams Calling with 3rd party contact center solutions, such as Competella, through our established partnerships. These can allow agents to handle and transfer calls with a high level of service, as incoming calls can be transferred to the right person quickly and easily. In turn, this improves both the user- and the customer experience as well as reducing telephony costs. We can also integrate the solution with other systems, such as your CRM, to connect phone numbers to customer data.

Modern Work by VENZO_

Our offerings encompass all aspects that help you unleash your digital powers and modernize your work cultures, routines, and spaces. We help you assess your ways of working, modernize it with technologies and drive the associated change management and adoption.



01

Equipped to follow changes

The rapid development of digital tools and technologies, along with Covid-19 pandemic have accelerated the need for agile workplaces. It is now expected that employees can collaborate anywhere, on any device – and work should be carried out both effectively and securely.

VENZO can help your organization maximise productivity, mobility, security, governance, creativity, collaboration, and automation by properly configuring the foundations of a modern workplace.



02

Empowered to collaborate

When required to collaborate, while being physically dispersed, it is essential that the tools streamline the work, rather than hinder it. Employees with optimal use of productivity tools are known to be more effective, happier and more valuable. Often, the tools are in place, but the adoption is not.

We advise and empower your organization to make the most of your existing and new technologies, as well as drive the organizational change.

03

Challenged to succeed

Our many teams at VENZO allow us to combine different expertise- and experience areas to inspire, advice and challenge your organization. We are equipped to offer you end-to-end solutions for modern work advisory, implementation and facilitation.

We combine and customize our solutions in order to offer you something that can make a valuable and lasting impact on your daily work, while also preparing you for future work.